

## Online Booking - Patient Account

To use the Online Booking process, you will need to create an online account with Yorsexual Health.

This account is secured by your choice of e-mail address, password, and mobile phone number.

Ensure you use an e-mail address and a mobile phone number that securely belong to you if you wish to maintain confidentiality from others.

Once registered – you will be able to log onto this account to view and cancel appointments.

### Registration

The login screen to access your Account looks like this:

Account Details

Username/Email

Password

Sign in

Register  
Forgot password  
Help

If you already have an account – simply enter your username (your e-mail used for registration) and your password.

Choose **Register** to create a new account and complete the registration form.

Press the **Create Account** button at the foot of your completed registration form, to create an account.

You will then see this message displayed:

Email Sent

Thank you for registering your email account.

An email has been sent to your email address which you must use to activate the account.

An SMS text message has been sent to your mobile phone number with a verification code. Use this code when activating your account.

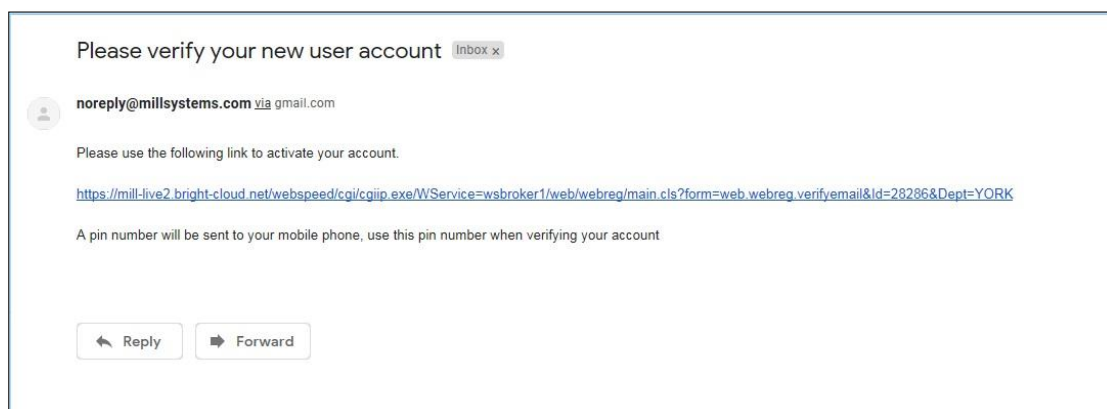
You must follow the instructions in the email before you can sign in to your account.

If you cannot see the email be sure to check your junk folder and email settings.

Login

Next, look in your email account for the confirmation e-mail we have sent you. (If nothing has arrived after several minutes – check your spam folder).

At the same time we will text a PIN number to your mobile phone. Once you have the PIN – select the link in your e-mail and enter the PIN in the verification box (see below):



The screenshot shows a web page titled "Verify Account". The main heading is "Please enter your verification code". Below this is a text input field containing the number "2721". Underneath the input field, a message reads: "Thankyou the account [redacted] has been verified and you can now log in." At the bottom of the page, there are two buttons: a green "Login" button and a red "Resend verification code" button.

Now press **Login** and login with your e-mail address and password.

### Completing Registration

When you log into your account for the first time – you will need to add some details that are needed by Yorsexual Health to complete registration on our system.

Complete these details and your Patient Number will change to your unique reference on our system. This is so that we have a unique identifier for you that does NOT reveal your name or other personal identifiers.

You can now search for, and book appointments online.

### Booking an Appointment

Currently there are limited appointments available to book online while we trial this method of booking appointments. However, we hope to have more available very soon.